

Tammy Nickelson Dearie

Social Sciences & Humanities Library

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Education

B.A. 1984 University of California, San Diego
Major: U.S. History; Minor: Women' s Studies

M.L.S. 1986 University of California, Los Angeles

Professional Experience

Head, Social Sciences & Humanities Library

University of California, San Diego - Social Sciences & Humanities Library (2001 to present)

Provide leadership and vision for all collections and services, including reference and information services, development and delivery of collection resources, access services, interlibrary loan, course reserves, government information, Geographic Information Systems, maps, and the Social Sciences Data Collection. Provide strategic leadership, organizational planning, and management for a staff of 65 FTE. Develop and manage a department budget of \$480K and oversees collections budget of approximately \$1.5M. Serve as an advocate, spokesperson and leader for the library' s mission and services at the campus and UC-wide levels.

Director, Access & Delivery Services

University of California, San Diego - Social Sciences & Humanities Library (1993 to 2001)

Provided leadership for the Social Sciences & Humanities Library. Managed the Interlibrary Loan unit, Library Express, an on-campus document delivery service, and the Corporate Programs program, the Library' s fee-based service. Supervised a staff of 13 FTE plus 10 FTE students. Managed program budgets for two programs (Library Express – \$189,000 and Corporate Programs - \$245,000). Provided fiscal oversight for UCSD ILL services budget (approximately \$400,000). Provided leadership in the development of The Circuit, a patron initiated requesting service, among four consortium members.

Co-Project Manager, Patron Initiated Requesting (PIR) Project

University of California – California Digital Library (1998 to 2001)

Successfully developed, tested, implemented, and launched “ Request” in Melvyl and CDL linked databases. As part of the PIR team, developed UC-wide training programs to support the implementation of Request, presented at UC-wide Patron Initiated Requesting Update sessions,

developed publicity materials for UC-wide use, and assisted in the development and review of fulfillment software “ Request for Proposal.”

Acting Head, Access Services Department

University of California, San Diego - Access Services Department (1992-1993)

Managed, planned, implemented, and evaluated services for the Access Services Department. Provided overall management responsibility for a staff of 32 FTE, 20 FTE of student assistants, with an operating budget of \$70,000. Chaired Library Renovation and Construction Concerns committee, a librarywide public relations committee regarding construction.

Information Access Librarian

University of California, San Diego – Access Services Department (1990-1991)

Provided complete review of interlibrary loan operations that resulted in major workflow changes. Managed interlibrary loan unit. Developed concept and implemented approved design of Library Express, the Library’s on-campus delivery service. Managed the Current Periodicals, Microforms, & Newspapers unit. Supervised a staff of 11 FTE. Developed, implemented and managed a new Information Desk for Central University Library during construction.

Access Services Librarian

University of California, San Diego – Access Services Department (August 1989-August 1990)

Provided support to Access Services staff in developing programs and services. Responsible for publicity of new programs and services.

Program Coordinator, Corporate Friends of the UCSD Libraries

University of California, San Diego – Science & Engineering Library (August 1989–August 1990)

Managed the Corporate Friends of the UCSD Libraries, Science and Technology Program. Increased membership from 9 members to 14 members in one year. Developed proposal for institution of fee-based service for smaller, startup companies in San Diego.

Interlibrary Loan/Reference Librarian

University of California, San Diego – Access Services Department and Reference & Research Services Department (September 1988-August 1989)

Dual temporary appointments, charged with serving as consultation to the Interlibrary Loan unit of the Access Services and general reference librarian for Reference & Research Services. Implemented training programs, developed policies, publications, and new services. Within the Reference & Research Services Department served as project leader, designer, and programmer for special “ information station” as a result of an Apple Education grant.

Reference Librarian

University of California, San Diego - Government Documents and Maps Department (June 1988 September 1988)

Provided reference desk service in the Government Documents and Maps Department. Performed database searching in specialized government document databases. Provided library instruction and specialized reference service.

Reference Librarian

University of California, San Diego – Reference Department (August 1987-June 1988)

Provided reference desk, faculty liaison, database searching, and library instructional services in the social sciences and humanities disciplines. Designed, implemented, coordinated, and managed the operations of the Catalog Information Service Desk.

Head of Reader Services

National University (August 1986-June 1987)

Responsible for the delivery and management of all reader services including bibliographic instruction, reference services, collection development, online searching, interlibrary loan and services to branch libraries. Responsible for the supervision of three FTE staff.

Professional Development

UC Management Skills Assessment Program, Assessee, May 3-8, 1992
ARL/OMS Basic Management Skills Institute, August 25-28, 1992
UC Management Skills Assessment Program, Assessor, October 11-16, 1992
ARL Copyright Awareness: A Leadership Workshop, September 28-29, 1995
ARL/OMS Management Skills Institute II: The Management Process, May 4-7, 1998
Negotiation Workshop, California Digital Library, March 12, 2003
ACRL/Harvard Leadership Institute August 3-8, 2003
Association of Research Libraries, Office of Leadership and Management Services
Measuring Library Service Quality, Online Lyceum, July – August 2004
3rd National Institute, Library Administration and Management Association, Creating Library Leaders for the 21st Century...What it Takes to Lead, November 18-20, 2004
ACRL/ CNI/ EDUCAUSE Joint Virtual Conference, Innovate and Motivate: Next Generation Libraries, April 20-21, 2006

Systemwide Committees

HOPS/ CDC Task Force on Access for UC ILL Consultant Process, Ad Hoc member, 1994-1995
HOPS Task Force on Direct Borrowing, Chair, 1996 (<http://gort.ucsd.edu/tdearie/feasibilitystudy>)
University of California, Heads of Public Services, Interlibrary Loan Subcommittee, Chair, 1993-1997
University of California, Resource Sharing Committee, 1998- present, Chair, 2001-2003
University of California, Resource Sharing Committee, Interlibrary Loan Advisory Group, 1998-2001
University of California, California Digital Library, UC eLinks Committee, Public Services Representative, 2003-2006
University of California, California Digital Library, Director of Shared Content Recruitment, Recruitment Committee member, June-July 2005
University of California/ OCLC Pilot Project, UC eLinks Task Group, 2007-2008

Publications

"Emily Bronte: A Resource Guide," *Book of Days 1987*, (Ann Arbor, MI: Pierian Press), 1988.

"RoboRef at the University of California, San Diego," with Sherry Willhite, *Macintosh Libraries 3.0*, June 1990.

Review of "The Computer Glossary," in *Apple Library Users Group Newsletter*, January 1991.

Dearie, Tammy Nickelson and Virginia Steel, OMS SPEC Kit, *Interlibrary Loan Trends: Making Access a Reality*, May 1992.

Dearie, Tammy Nickelson and Virginia Steel, OMS SPEC Kit, *Interlibrary Loan Trends: Staffing and Organization*, September 1992.

Dearie, Tammy Nickelson and Alice Perez, "Traditional Access to the Library via Telephone Service: A Case Study" in *Access Services in Libraries*. New York: Haworth Press, 1993. Simultaneously published in *Collection Management*, Vol. 17, Nos. 1/ 2.

Review of *Interlibrary Loan Policies Directory, 4th edition*, by Leslie Sloan, in *Journal of Interlibrary Loan & Information Supply*, vol. 3, no. 4, 1993.

Dearie, Tammy Nickelson. "Corporate Programs at UCSD," *UCSD Libraries Newsletter*, 14 (Winter 1997): 5.

Dearie, Tammy Nickelson; Fong, Yem; and Ward, Suzanne W. "Fee-Based Information Services: Overview of the Fourth International Conference and Future Trends," in *Journal of Interlibrary Loan, Document Delivery & Information Supply*, Vol. 9, (4), 1999.

Ward, Suzanne W.; Dearie, Tammy Nickelson; and Fong, Yem. *Information Delivery in the 21st Century: Proceedings of the 4th International Conference on Fee-Based Information Services in Libraries*, New York: Haworth Press, 2000. Simultaneously published in *Journal of Interlibrary Loan, Document Delivery & Information Supply*, Vol. 10, (1), 2000.

Dearie, Tammy Nickelson, Bellanti, Claire; Farley, Laine; Leung, Shirley; and Tapper, Margaret. "Patron Initiated Borrowing: Blurring the Distinctions Between ILL and Document Delivery," in *ILL/DD: Studies in Interlibrary Loan, Document Delivery, Access Services, and Resource Sharing*, Vol. 1, Spring 2000.

Dearie, Tammy Nickelson; Fong, Yem; and Ward, Suzanne W. "Emerging Trends in Fee-Based Information Delivery." *ILL/DD: Studies in Interlibrary Loan, Document Delivery, Access Services, and Resource Sharing*, Vol. 2, Summer 2000.

Library Q&A: Keeping in Touch Pays Off, [Interview], WesternTrek, The OCLC Western Magazine, Vol 3, No 4, Fall 2007.

Dearie, Tammy Nickelson. "A Million Dollar Investment," in *Staff Development Strategies that Work: Developing New Library Managers and Leaders*. New York, Neal-Schuman Publishers, forthcoming Summer 2008.

Presentations

"Spreading the Wealth: Using a Library Network to Access OCLC Interlibrary Loan Requests." Poster session presented at the American Library Association, Annual Meeting (July 1989) with Virginia Steel and Lydia Ybarra.

"Library Express to the Rescue!" Poster session presented at the American Library Association, Annual Meeting (June 1990) with Virginia Steel.

"Corporate Friends of the UCSD Library." Poster session presented at the American Library Association, Annual Meeting (June 1990) with Karen Feeney.

MLGSCA Conference, invited speaker on document delivery services and host of roundtable discussion session, October 19, 1992.

LAUC-SD, Affirmative Action Ad Hoc Committee, Speaker, "Promoting the Profession" Forum, May 2, 1994.

UCSD Reference Forum, Speaker, "Providing Service to Visitors," June 6, 1994.

San Diego Paraprofessional Development Workshop, Speaker, "Interlibrary Loan and Document Delivery Issues," May 23, 1994.

LAMA, Buildings for College and University Libraries Committee, Speaker, ALA annual conference, "Business as Usual? Managing Through the Muddle: Providing Library Services During Construction and Renovation," June 27, 1994.

California Library Association, Annual Conference, Speaker, "Fee-Based Reference Services: Challenges and Opportunities," November 1995.

UC ILL Workshop, Speaker, "HOPS Direct Borrowing Feasibility Study and New Technology for ILL," December 11, 1996.

ACRL Copyright Committee, Moderator, ALA Annual Conference program, "Sex, Lies, and Electronic Reserves: Fair Use or Not?" June 29, 1997.

Host, Program Coordinator, and Conference Planning Chair, 4th International Fee-Based Services in Libraries Conference, October 1997.

UC CircHeads Annual Meeting, Presenter, "Circulation Services in the Future," March 27, 1998.

PIR Update Session, Presenter, "PIR and ILL, What to Expect," October 12, 1998.

SLASIAC, Presentation and demonstration, Patron Initiated Requesting Project, November 11, 1998.

UC Science Librarians Annual Meeting, Presenter, "Patron Initiated Requesting Project," December 14, 1998.

OCLC/ ARL Symposium *New Directions in Resource Sharing* held at the ALA Midwinter Conference, January 29, 1999. Presenter "Two Different Strategies with a Common Goal." Conference proceedings available at <http://www.oclc.org/oclc/man/1057arlsymp/>.

Special Libraries Association, San Diego Chapter, Spring Seminar, March 19, 1999. Presenter, "Document Delivery 2000."

Librarians Association of the University of California, Irvine, *Stone Soup or Too Many Chefs?* Presenter, "San Diego Circuit," April 30, 1999.

ARL Directors Forum on Managing ILL/ DD Operations, May 2000. Presenter, "Development of Effective Request for Proposals (RFPs) for ILL Systems and Products."

UC Copyright Workshop, *Copyright in the Digital Age: A Practical Workshop*, October 25, 2001. Presenter, "Copyright Issues for Academic Libraries."

ALA RUSA MOUSS ILL Discussion Group, January 2002. Presenter, with Claire Bellanti, UCLA, "The University of California Experience - Patron Initiated Requesting."
LAUC Fall Assembly, November 4, 2004. Panelist for "The System Wide Operations and Planning Group (SOPAG): Recent Work and New Directions" program.

LAUC Peer Review Workshops, December 5, 2005 and December 8, 2005. Co-presenter, with Kari Lucas, at CAPA sponsored Academic Review Workshops.

UCSD Open House, October 21, 2006. Co-presenter, with Stacey Nelson, at the Career Fair, "Employment with the UCSD Libraries."

UCSD, University Librarian's Advisory Board, October 2006. Presentation, "Social Sciences & Humanities Library: Services and Collections"

Editorial Responsibilities

Editorial Board:

Journal of Access Services (2000 to present)

Journal of Interlibrary Loan, Document Delivery & Electronic Reserves (1999 to present)

ILL/DD: Studies in Interlibrary Loan, Document Delivery, Access Services, and Resource Sharing (1998 to 2002)

Consulting

Interlibrary Loan Consultant, California State University, San Marcos (January 1994)

Interlibrary Loan Verification Consultant/ Trainer, California State University, San Marcos (July 1994)

Resource Sharing Consultant, Dartmouth University, (November 2001)

Professional Affiliations and Committee Service

American Library Association, 1986 to present

Poster Session Committee, 1991-1994

American Library Association, Association of College and Research Libraries, 1989 to present

Copyright Committee, 1993-2001

Copyright Committee, Chair, 1999-2001

American Library Association, Association for Library Collections & Technical Services, 1993-1995
RLMS Micropublishing Committee, 1993-1995

American Library Association, Library Administration & Management Association, 1996 to present
Member, LAMA National Meeting Task Force, 2004-2006

OCLC Resource Sharing Advisory Committee, OCLC Pacific Representative, 1997-1999

OCLC ILL Task Force on ILL Interoperability, Member of Task Force, August 1999. Report available at <http://www.oclc.org/news/press/19990928.htm>.

Leadership Experiences

Circuit Public Relations Committee
Library of California, Tierra Del Sol Steering Committee
Library of California, Tierra Del Sol, Long Range Planning Committee
Palomar College, Library and Technology Program, Advisory Board
UCSD Extension, California History & Social Studies Project, Advisory Board
UCSD Libraries
Disaster Response Team
Digital Library Innovation Team
Document Delivery/ Interlibrary Loan Committee, Chair, 1994-1997
Library Management Group, 2001-present
Photocopy Team
Public Services Advisory Council, 1998-2005
Public Services Management Team, 2005-present

Librarian' s Association of the University of California Service

Librarians Association of the University of California, member, 1987 to present
SRLF Representative, 1996 to 1999
SOPAG Representative, 2001-2004

Librarians Association of the University of California, San Diego Division, member, 1987 to present
Academic Senate Library Committee, 1989-1990
Committee on Promotions and Appointment, 1996-1998, Chair 1997-1998, 2002-2004
Executive Board, 1997-1998
Member-at-Large, 1995-1996
Nominations Committee, Chair, 1999-2000
Research and Professional Development Committee, 1990-1992, Chair, 1991-1992
Vice Chair, Chair Elect, 2005-2006
Chair, 2006-2007
Nominations Committee, Chair, 2008